

National Finance Center Customer Notification

Date of Notification: June 16, 2010

Subject: Update Reservist Differential Issue in SPPS-Web

Database/Customer(s) Affected: All Customers

Dear Customer:

As stated in the Customer Notification dated June 3, 2010, an issue was experienced in SPPS Web when processing Reservist Differential Payments which include interest.

NFC has identified the problem and made the necessary coding changes. We are currently in the process of testing the changes. The expected completion date is June 28, 2010. Once the changes have been moved to production a follow up customer notification will be provided.

If you have any questions regarding this communication, please contact NFC's Payroll/Personnel Call Center at (800) 981-3026 or (504) 426-6455 (Option 3) or the NFC's *EmpowHR* Help Desk at (888) 367-6955 or (504) 426-1670 or via email to empowhr@usda.gov.

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